



# Surgery Works™

"Making your Surgery process Work more efficiently"

## Frequently Asked Questions About Surgery works

### 1. What is Surgery Works™?

Surgery Works™ is the premier surgery software preparation and scheduling program that allows medical offices to electronically manage their patient's profiles, insurance information, surgery schedule, pre-operative care requirements, and post-operative care notes. More importantly, Surgery Works™ provides both a standard and custom reporting features which eliminates the need to spend hours filling out forms. It is done automatically.

### 2. Who uses Surgery Works™?

Surgery Works™ is available for any medical practice or surgery center who would like to save up to 75% of their time and money, preparing and scheduling patients for surgery. Surgery Works™ is for any practice who desires to increase efficiency, eliminate costly processes and material and provide exceptional patient care.

### 3. How is Surgery Works™ setup?

Surgery Works™ is a HIPAA compliant web based application that is run on an internal office server and can be accessed from any computer who has access to your network. Due to the flexibility of the software, Surgery Works™ can operate with 128 bit encryption to maintain an extra level security.

### 4. What does it mean to be a web-based application?

A Web based application is an application that is delivered to users using a web server and a web browser. By having an application delivered using a web browser instead of installed software, you can maintain, update and upgrade all of the important data and features without having to distribute or install software on any of the computers in your office, saving you money in technical support costs.

### 5. Is Surgery Works™ secure?

Surgery Works™ is a HIPAA compliant application that allows you to setup users with 4 distinct levels of access. In addition to controlling the actions of individual users, Surgery Works™ can be encrypted for extra security.



**Surgery Works™**

“Making your Surgery process Work more efficiently”

## **6. Is Surgery Works™ able to be used remotely?**

Since Surgery Works™ is a web based application, Surgery Works™ is accessible from any computer which exists on the local office network or even the internet, when proper security connections are provided to the office network.

## **7. Is Surgery Works™ customizable?**

Surgery Works™ is not only completely customizable but 95% of the customization can be done by you, without having a need to spend money on form and field changes.

## **8. Can Surgery Works™ print out different reports based on patient data, doctor data and the location of the surgery?**

Surgery Works™ can print out a different report containing instructions, prescription information and so much more based on the patient information, doctor information and even surgery location.

## **9. How can we add new fields and questions to the forms in Surgery Works™?**

Surgery Works™ comes with an easy to use administration page which is accessible to a user with administrator access. From this tab, Surgery Works™ allows the administrator to type in new field names, change its visibility, and even create a separate listing of available options.

## **10. How can we see the progress of a patient's pre-operative care? Can we get a list of multiple patients?**

Surgery Works™ has a standard report which will allow you to print out lists of patients who still need various pre-operative items taken care of or who are still missing information from their profile.

## **11. When a patient needs multiple surgeries, how does this work?**

Surgery Works™ treats each patient as a unique record but allows you to assign multiple surgeries for each patient. Additionally, Surgery Works™ provides you with the option to have two related surgeries scheduled together or have all surgeries scheduled as separate events.



# Surgery Works™

“Making your Surgery process Work more efficiently”

## **12. If we need to reschedule a patient, do we have to start over?**

One of the many benefits of Surgery Works™ is that the system allows you to make changes dynamically and have all of the data associated with those changes automatically change. Therefore, to change the date of the surgery, just login to the surgery scheduler tab, make the date change and click save. From that point, all the reports will also be updated and can be reprinted at your convenience.

## **13. What is the true benefit of using Surgery Works™?**

Surgery Works™ can eliminate up to 75% of the time you currently spend filling out paperwork, interviewing and following-up on patients. Most importantly, Surgery Works™ prevents medical errors including the most common causes such as illegible handwriting and drug overdoses resulting from decimal point errors or unknown interactions. Additionally, with the flexibility of the system, Surgery Works™ allows you to save patient data in electronic format, saving you money in materials and storage. Overall, Surgery Works™ will provide your practice with a new efficiency that saves you time, money and productivity.